

Fire

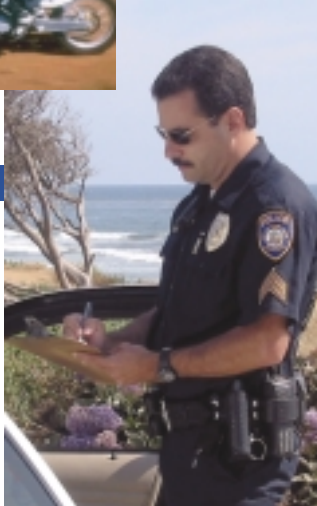


Police

City of Carlsbad

SAFETY SERVICES





The **Carlsbad Police Department** is a full-service police department that prides itself on its strong partnership with the community. Through the hard work and dedication of the men and women of the police department, and the support of our council members and the community, Carlsbad continues to be a safe community in which to live and work.

Police

The Carlsbad Police Department focuses its efforts on providing high service levels, which not only meet, but also exceed expectations of safety services. Several of these community-oriented service programs are featured in this publication.

The next few years will be a time of significant change in both the city and the police department. Growth in population, new technology, and commercial development

create challenges and opportunities alike. We are proud of the contributions that the police department has made to the quality of life that Carlsbad citizens enjoy. We are excited about the future and look forward to working with all of you to ensure the best for our community.

Statement of **VALUES**

With a commitment to professional excellence, we, the members of the Carlsbad Police Department, provide top quality service to the community to ensure the preservation of life and property and the maintenance of law and order.



In doing so:

We protect the rights of all persons.

We strive to treat every person with respect, dignity and compassion.

We hold ourselves to the highest ethical and professional standards of conduct.

We are committed to personal integrity, common purpose, and support of each other as essential to an effective and productive work environment.

We provide leadership in our profession as an example for all law enforcement and to guarantee the best possible services to our citizens.



POLICE FIELD OPERATIONS

The Field Operations Division provides the fundamental base for all law enforcement services. Responding to almost 70,000 calls for service annually, the Field Operations Division serves the community and meets crime face-to-face in a wide range of situations. Although street patrols are the majority of the division's activity, other special details include bicycle patrol, off-road law enforcement, beach patrol, canine units, and lagoon patrol.

INVESTIGATIONS

The Investigations Division is responsible for the follow-up investigation of a variety of crimes such as crimes of violence, property crimes, fraud and financial crimes, auto theft, juvenile crime, elder abuse, and child abuse. With almost 20,000 crimes reported every year, the investigations process is handled through a case management system. After the initial investigation by a field officer, each criminal case is reviewed through our case screening process.

Case screening utilizes solvability factors such as the presence of witnesses or physical evidence, to help decide whether additional investigative resources should be utilized.

VICE NARCOTICS

The Vice Narcotics Unit, often working with other regional agencies, targets those responsible for the use, distribution, sales, and proliferation of illegal drugs in the community. The Unit is also responsible for enforcing laws related to gambling, liquor laws, prostitution, and other illegal activities.

REGIONAL TASK FORCE PARTICIPATION

Recognizing that crime knows no boundaries and that much can be gained by working with other local agencies, the Carlsbad Police Department is a participant on the North County Narcotics Task Force, the Regional Auto Theft Task Force, the North County Gang Task Force, and the Hi-Tech Identity Theft Task Force, and also serves as support for the San Diego Regional Terrorism Task Force.

Crime Prevention



The goal of the Crime Prevention Unit is to reduce the impact of crime through education and public awareness. Programs are available to community groups, schools, and businesses. The Unit creates

specialized programs to meet the needs of children, businesses, seniors, crime victims, tourists, and others.



The following is a list of programs available from the Crime Prevention Unit:

**Residential Crime Prevention
Personal Safety and Security
Neighborhood Watch
Rape Prevention
Vehicle Theft and Burglary Prevention
Vacation Safety and Security
Commercial Crime Prevention
Fraud Prevention
Senior Crime Prevention**



Juvenile programs

The **PARENT PROJECT** is a training program to help parents successfully deal with difficult children. The curriculum teaches concrete identification, prevention and intervention strategies to deal with destructive adolescent behaviors such as poor school attendance and performance, alcohol and other drug use, gang activity, running away, and teen violence. The series of 10 classes is offered in both English and Spanish.

The **SCHOOL RESOURCE OFFICER PROGRAM** provides police officers to our local junior high and high schools. The goals of the school resource officer program are to maintain order in and around schools, to deter crime through enforcement, and to create positive interaction among students, citizens, and educators.

GUIDE (Greater Understanding through Intervention, Diversion, and Education) is a prevention program unique to Carlsbad that educates young people on self-esteem, positive decision-making, substance abuse, and gang activity.

The **JUVENILE JUSTICE PANEL** targets youth who have been contacted by police in order to provide prompt intervention and diversion from the criminal justice system. This special panel was established in 1987 and is primarily for first-time offenders of minor crimes such as shoplifting and vandalism. Both **GUIDE** and the Juvenile Justice Panel received recognition from the United States Conference of Mayors as innovative policing programs.

Citizens getting involved ...VOLUNTEERING

The Carlsbad Police Department offers several ways for citizens to get involved in their local police department. By joining Volunteers in Police Service, citizens join an elite team of volunteers who work with local law enforcement to improve the City of Carlsbad while giving something back to the community. The police department has 120 volunteers in the following programs:

The **Senior Volunteer Patrol Program** is for citizens age 55 and older who want to help reduce crime and increase law enforcement services to the community. **In-house volunteers** assist the police department staff in a variety of areas such as investigations, traffic division, administration, training, record keeping, crime prevention, armory, and juvenile services. **Reserve officers** supplement the police patrol division by providing additional personnel in the field. **Juvenile Justice Panel** members participate in the department's weekly juvenile offender hearings. These volunteers sit on a panel with other volunteers to hear first-time juvenile offenders and determine consequences for these juveniles.

The **Carlsbad Fire Department** also has volunteer opportunities for individuals to assist in conducting customer survey mailings, routine clerical tasks, and in providing support services for various department functions.



The Carlsbad Fire Department is a dedicated team of professionals, whose mission is to enhance the quality of life in our community by delivering exceptional services in safeguarding lives, property, and our environment. On every call, we strive to treat our citizens as we would want our families treated.

Fire

ORGANIZATION

With a staff of 80 employees, the Carlsbad Fire Department protects the city's 42 square mile area. A majority of the fire department's personnel are sworn professional firefighters, with the remaining staff providing administrative support, prevention and inspection services.

During a typical 24-hour shift, there are 22 firefighters and one battalion chief on duty, stationed among the city's six fire stations. Each station has a captain, engineer, and paramedic/firefighter that staff a fire engine. In addition, Fire Stations 1 and 5 have an extra paramedic and firefighter to staff an ambulance.

FIRE PROTECTION

The Carlsbad Fire Department is equipped to fight fires wherever they occur in the city. Preparedness and training are an integral part of a firefighter's life, as firefighting requires knowledge of specialized equipment and techniques to respond to wildland, residential, commercial, industrial, and vehicle fires.

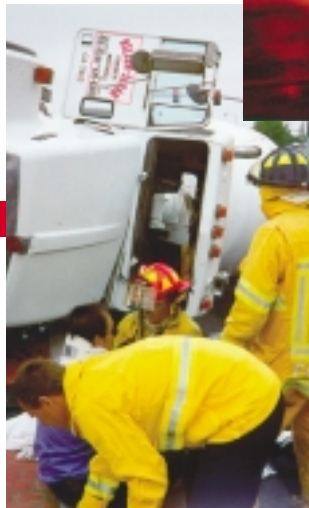


Each of the city's six fire engines is capable of pumping 1,500 gallons of water per minute, and carries specialized foam and tools to attack a wide variety of fires, including structure, vehicle, and flammable liquid fires. In addition, the Carlsbad Fire Department maintains two fire engines designed for fighting brush fires.

EMERGENCY MEDICAL SERVICES

Carlsbad was one of the first fire departments in San Diego County to have a certified paramedic on every fire engine. For the public, this means that advanced life support is as close as your local fire station. By cross training firefighters as paramedics, the Carlsbad Fire Department is able to respond to emergency medical incidents with highly trained medical professionals on the fire engines who can administer medications or perform life saving medical procedures prior to the ambulance arriving on scene.

The Fire Department also operates two advanced life support ambulances 24-hours a day. Centrally located in the south and north sections of the city, these ambulances respond with the closest fire engine to all calls for medical assistance in the city.



***Saving lives,
property,
and the
environment
since 1952***

FIRE RESCUE

The Carlsbad Fire Department is certified by the California Office of Emergency Services at the Medium Rescue Level. Rescue capabilities encompass vehicle extrications, trench rescue, confined space, collapsed structures, high angle, and water rescues. Specialized equipment maintained by the department to assist in these rescues includes a rescue truck, trench rescue shoring equipment, and numerous ropes, ladders, saws, jacks, carriers, and pneumatic tools.

DISASTER PREPAREDNESS

The Fire Department oversees the city's disaster preparedness planning. The Carlsbad Emergency Management Team meets regularly to plan for and coordinate the city's response to large-scale emergencies and natural disasters. The city also maintains an Emergency Operations Center which provides a central location to coordinate communications in the event of a disaster. Carlsbad was also a leader in the formation of the San Diego County Regional Communication System, which provides 800 MHz radio communication interoperability between public agencies in San Diego County.

City of Carlsbad FIRE STATION LOCATIONS



Station 1
1275 Carlsbad Village Drive



Station 2
1906 Arenal Road



Station 3
3701 Catalina Drive



Station 4
6885 Batiquitos Drive



Station 5
2540 Orion Way



Station 6
3131 Levante Street

PUBLIC EDUCATION

The Carlsbad Fire Department offers many different types of public education services. Our main focus is to provide third graders with classroom fire safety training twice per year. In addition, the Fire Department holds special events, conducts presentations, and offers tours of local fire stations throughout the year. We also participate in the innovative Juvenile Fire Setter Diversion Program which helps redirect and counsel youths who have been involved in setting illegal fires. To schedule a public education event, please call 760-602-4666 or call 760-931-2141 to request a fire station tour.

The Fire Department also maintains a web site with comprehensive fire and life safety information at:

www.ci.carlsbad.ca.us/cserv/fire.html

WEED ABATEMENT

In order to reduce the risk of a brush fire near a business or home the Carlsbad Fire Department conducts annual inspections of all vacant properties with excess brush growth. Property owners are notified should any weed abatement actions be deemed necessary. Citizens may call 760-602-4668 to report fire hazards or to seek information on how to best protect their home from brush or wildland fires.



FIRE SYSTEMS PLAN REVIEW & INSPECTION SERVICES

The Fire Marshal is responsible for ensuring that all commercial, industrial and multi-family buildings are constructed and maintained according to the codes adopted in the city and in a fire safe manner. Deputy fire marshals review plans and conduct inspections to ensure that buildings and special events conform to life safety codes. Some of the areas inspected include a building's water supply, smoke alarms, sprinkler systems, hazardous materials use, fire alarm systems, and exits. To report a building hazard or request a voluntary safety inspection, please call the Fire Prevention Division at 760-602-4666.



Carlsbad Safety Services
TELEPHONE DIRECTORY

**FOR ALL POLICE, FIRE, and MEDICAL EMERGENCIES
CALL 9-1-1**

Non-Emergency Calls (24 Hours) 760-931-2197
TDD (hearing impaired) 760-931-8500

POLICE DEPARTMENT

Abandoned Vehicle Hotline	760-931-2289
Administration	760-931-2131
Community Programs	760-931-2105
Crime Analysis/Statistics	760-931-2170
Crime Prevention	760-931-2105
Crime Statistics Hotline (24 Hours)	760-931-2201
Detectives/Investigations Division	760-931-2145
Dispatch/Communications Center	760-931-2197
FAX Number	760-931-8473
Graffiti Hotline	760-434-6700
Information/Receptionist	760-931-2100
Juvenile Diversion	760-931-2162
Lagoon Enforcement	760-931-2203
Neighborhood Watch Program	760-931-2105
Off-Road Law Enforcement	760-931-2106
Personnel/ Recruitment	760-931-2181
Property and Evidence	760-931-2113
Records Division	760-931-2119
Reserve Officer Program	760-931-2172
Senior Volunteer Patrol	760-931-2214
Tours	760-931-2105
Traffic Division	760-931-2106
Trauma Intervention Program (TIP)	760-931-2104
Vice Narcotics	760-931-2193
Watch Commander	760-931-2115

FIRE DEPARTMENT

Administration	760-931-2141
Administration Fax Line	760-929-0256
Fire Station Tours	760-931-2141
Fire Prevention Division	760-602-4666
Fire Marshal	760-602-4666
Fire System Inspection Scheduling	760-602-4660
Fire System Plan Checks	760-602-4666
Public Education	760-602-4666
Weed Abatement	760-602-4668
Prevention Fax Line	760-602-8561

**CARLSBAD POLICE AND FIRE DEPARTMENTS
2560 ORION WAY
CARLSBAD, CA 92008
(760) 931-2100**

www.ci.carlsbad.ca.us

